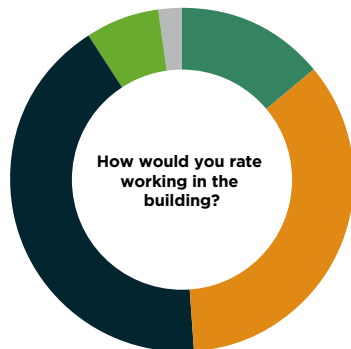


## SUPPORTING OUR OCCUPIERS

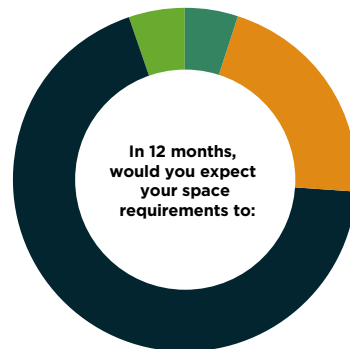
03

| 2025 target   | Progress   |
|---|--|
| Annual occupier survey  | All occupiers surveyed on a broad range of topics, including feedback on their space, future requirements, ESG priorities and macroeconomic concerns. See below.   |
| Respond to feedback from FY24 survey  | 24 EV chargers fitted in the year, taking the portfolio total to 43 with 20% of estates having at least some EV charging provision   |
| <ul style="list-style-type: none"> <li>Increase EV charging provision</li> <li>Site specific amenities at key multi-let assets</li> <li>Share insights to improve energy efficiency and reduce costs</li> </ul> | <p>Outdoor tables and seating delivered at Bradwell Abbey, Milton Keynes; follows launch of café and management office last year.</p> <p>Progressing plans for an extensive outside amenity provision at Boulevard Industrial Park, Speke</p> <p>Our occupier survey demonstrated an appetite to work with us to improve energy efficiency, but portfolio-wide meter upgrades are required to identify insights at scale, which we are addressing through our refurbishment programme.</p> |

### FEEDBACK FROM OUR OCCUPIER SURVEY



Very good  
Good  
Average  
Poor  
Very poor



Increase significantly  
Increase somewhat  
Decrease somewhat  
Stay the same  
Decrease significantly



Well-maintained outside space, Bradwell Abbey, Milton Keynes

### OCCUPIER SURVEY

This year we worked with Savills to do a comprehensive occupier survey in which all occupiers had the opportunity to participate. Overall, occupiers provided positive feedback on the buildings: over 90% of respondents rated them between average and very good, with 49% rating them good or very good. The overall quality of the units scored 3.6 out of 5.

93% said that sustainability was important or very important to their business and 48% had already introduced energy-saving initiatives to managed increased energy costs. Health and wellbeing ranked as the key sustainability objective and reinforces our focus on improving the amenities at our assets and providing a high-quality environment outside of our buildings.

In terms of more macro themes, 40% were slightly or very optimistic about the outlook for the UK economy in 2025, which is encouraging given the survey was conducted in January 2025, following the budget. However, rising costs were cited as the key business concern this year. Despite this, 68% said they expected their space requirements to stay the same, with a further 26% expecting to require more space.